

Message

**From:** Byrne, Eric (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=ERIC.BYRNE]  
**Sent:** 12/6/2011 1:26:38 PM  
**To:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=James.Hanchett]  
**Subject:** FW: Amherst server

Hi Jim,

It looks like this keeps working its way back to you. My understanding is that Chris needs at least two network drops and two phone connections; one set for her and another set for a multi-function copier/printer/fax machine. I am trying to find out if anyone else will be in that office which would require yet another set of jacks. I am also trying to find out the room number. But maybe this is enough info to get things started?

-Eric

-----Original Message-----

From: Mary Wiseman [mailto:marym@oit.umass.edu]  
Sent: Monday, December 05, 2011 11:10 AM  
To: Byrne, Eric (DPH)  
Subject: FW: Amherst server

Hi Eric, I am writing to you from Telecommunications at Umass. I was forwarded these emails to make sure that the information gets the right person.

If you need some work done by Telecom on campus, please contact James Hanchett at 413-545-2607, email james.hanchett@state.ma.us

He is the person who submits the work requests to me to have work done by Telecom.

Feel free to contact me with questions.

Mary Wiseman  
Telecom  
5-3090

-----Original Message-----

From: Graeme Sephton [mailto:sephton@admin.umass.edu]  
Sent: Monday, December 05, 2011 10:12 AM  
To: 'Byrne, Eric (DPH)'  
Cc: Lobik Stephen  
Subject: Re: Amherst server

Good morning Eric,

I don't want you to think we are all passing the buck but here is how you get a new jack somewhere, or if there is a jack there already, how you get it activated.

If our web site is any good you will be able to get exactly what you need by following the procedures at:  
[http://telecom.oit.umass.edu/tug\\_rep/](http://telecom.oit.umass.edu/tug_rep/)

If that somehow doesn't work, then I am happy to be your agent of last resort.

Graeme Sephton

On 12/5/2011 9:10 AM, Lobik Stephen wrote:

>  
> Eric,  
>  
> I would suggest starting with Graeme Sephton Sephton@admin.umass.edu  
> <mailto:Sephton@admin.umass.edu>  
>  
> Stephen

>  
> Stephen Lobik  
>  
> Capital Project Manager  
>  
> Facilities Planning Division  
>  
> University of Massachusetts  
>  
> (T) 413-545-6516  
>  
> (C) [REDACTED]  
>  
> (F) 413-545-3684  
>  
> slobik@facil.umass.edu  
>  
> \*From:\*Byrne, Eric (DPH) [mailto:eric.byrne@state.ma.us]  
> \*Sent:\* Monday, December 05, 2011 9:08 AM  
> \*To:\* Lobik Stephen  
> \*Subject:\* RE: Amherst server  
>  
> I guess that would be the next place to check. Would that be Graeme  
> Sephton?  
>  
> -----  
> --  
>  
> \*From:\*Lobik Stephen [mailto:slobik@facil.umass.edu]  
> \*Sent:\* Monday, December 05, 2011 9:05 AM  
> \*To:\* Byrne, Eric (DPH)  
> \*Subject:\* RE: Amherst server  
>  
> Eric,  
>  
> The renovation project I did on the 2<sup>nd</sup> floor has been closed out so  
> There is nothing I can do at this time. Do you need to get in touch  
> with our OIT folks?  
>  
> Thanks,  
>  
> Stephen  
>  
> Stephen Lobik  
>  
> Capital Project Manager  
>  
> Facilities Planning Division  
>  
> University of Massachusetts  
>  
> (T) 413-545-6516  
>  
> (C) [REDACTED]  
>  
> (F) 413-545-3684  
>  
> slobik@facil.umass.edu <mailto:slobik@facil.umass.edu>  
>  
> \*From:\*Byrne, Eric (DPH) [mailto:eric.byrne@state.ma.us]  
> \*Sent:\* Monday, December 05, 2011 7:58 AM  
> \*To:\* Lobik Stephen  
> \*Subject:\* FW: Amherst server  
>  
> Hi Stephen,  
>  
> Is it possible to get a network drop in Chris's new space run down to  
> the DPH patch block on the 2nd floor of Morrill 1? I'm not sure but I  
> think Chris is moving to the 4th floor.  
>  
> Thanks,  
>  
> -Eric

>  
> /\*\*\*\*\*/  
>  
> /Eric Byrne/  
>  
> /Systems Engineer/  
>  
> /Information Technology Services/  
>  
> /Massachusetts Department of Public Health/  
>  
> /(413) 586-7525 x3130/  
>  
> /(413) 564-8764/  
>  
> -----  
> --  
>  
> \*From:\*Majewski, Christine (DPH)  
> \*Sent:\* Friday, December 02, 2011 12:49 PM  
> \*To:\* Byrne, Eric (DPH)  
> \*Cc:\* Calvagna, Patricia (DPH)  
> \*Subject:\* Amherst server  
>  
> Eric,  
>  
> I was upstairs in my new office space and plugged my laptop into the  
> wall. It was not functioning. What can we do to get it on line with  
> the Boston server? All the plugs need to function. One will be for a  
> copier, printer, fax, scanner unit. I will be moving up there soon.  
>  
> Thanks,  
>  
> Chris Majewski, RS BS  
>  
> Food and Drug Inspector II  
>  
> MA Dept. of Public Health  
>  
> Food Protection Program  
>  
> 305 South St.  
>  
> Jamaica Plain, MA 02130  
>  
> Desk 617-983-6753, Fax 617-983-6770  
>